



Tesla, Inc.  
 17731 Pacific Hwy  
 Lynnwood,WA,US 98037  
 Ph.: 877-79-TESLA

## Service Estimate

**SERVICE DEPARTMENT HOURS**  
 Mon-Fri 8:00 a.m. - 5:00 p.m  
 Sat-Sun Sat-Sun:Closed

Invoice date	Serial number
19-Feb-2026	3000-009-0032698699
Service#	
SV0275DBF2	
Due Date	PO Number
19-Feb-2026	
Date/Time Received	Date/Time Promised
18-Feb-2026 13:12:54	19-Feb-2026 17:15:52
Odometer In	Odometer Out
52903 Miles	Miles
Ready Date	
Service Advisor	
Cayla Oraze	

Bill To
David Nelson-Leang 2301 192nd PL SW Lynnwood,WA 98036 nelsonleangdavid@gmail.com

Mobile Phone	Additional Phone	Vehicle Identification Number	
		5YJSA1E27FF109541	
Year	Model	License Plate Number	Colour
2015	MODEL S	DLR 68106 80B	Red Multi-Coat

Job	Description Of Work	Amount (USD)																																																				
1	<p><b>Concern:</b> Customer states: Charging - Charge Port Door says it's open when it's not.</p> <p><b>Repair Notes:</b></p> <table border="0"> <tr> <td><b>Correction Door - Charge Port (Vehicles With Single Phase, Motorized Charge Port) (Remove &amp; Replace) - Remove and Replace</b></td> <td><b>Labor Hours</b></td> <td><b>Price</b></td> <td><b>Adjustment</b></td> <td><b>Subtotal</b></td> </tr> <tr> <td></td> <td>0.72</td> <td>172.80</td> <td>0.00</td> <td>172.80</td> </tr> </table> <p><b>Parts Replaced or Added</b></p> <table border="0"> <tr> <td><b>Part</b></td> <td><b>Quantity</b></td> <td><b>Unit Price</b></td> <td><b>Price</b></td> <td><b>Adjustment</b></td> <td><b>Subtotal</b></td> </tr> <tr> <td>CHARGE PORT DOOR - NORTH AMERICAN CHARGING STANDARD (NACS)(1038548-10-I)</td> <td>1.00</td> <td>160.00</td> <td>160.00</td> <td>0.00</td> <td>160.00</td> </tr> <tr> <td colspan="5" style="text-align: right;"><b>Parts Subtotal 160.00</b></td> </tr> </table> <p><b>Correction Tail Light Assembly - LH (Vehicles With Single Phase, Motorized Charge Port) (Remove &amp; Replace) - Remove and Replace</b></p> <table border="0"> <tr> <td><b>Labor Hours</b></td> <td><b>Price</b></td> <td><b>Adjustment</b></td> <td><b>Subtotal</b></td> </tr> <tr> <td>0.00 *</td> <td>0.00</td> <td>0.00</td> <td>0.00</td> </tr> </table> <p><b>Parts Replaced or Added</b></p> <table border="0"> <tr> <td><b>Part</b></td> <td><b>Quantity</b></td> <td><b>Unit Price</b></td> <td><b>Price</b></td> <td><b>Adjustment</b></td> <td><b>Subtotal</b></td> </tr> <tr> <td>TAIL LAMP ASSEMBLY SAE - REAR BODYSIDE - LEFT HAND(6005918-00-G)</td> <td>1.00</td> <td>490.00</td> <td>490.00</td> <td>0.00</td> <td>490.00</td> </tr> <tr> <td colspan="5" style="text-align: right;"><b>Parts Subtotal 490.00</b></td> </tr> </table>	<b>Correction Door - Charge Port (Vehicles With Single Phase, Motorized Charge Port) (Remove &amp; Replace) - Remove and Replace</b>	<b>Labor Hours</b>	<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>		0.72	172.80	0.00	172.80	<b>Part</b>	<b>Quantity</b>	<b>Unit Price</b>	<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>	CHARGE PORT DOOR - NORTH AMERICAN CHARGING STANDARD (NACS)(1038548-10-I)	1.00	160.00	160.00	0.00	160.00	<b>Parts Subtotal 160.00</b>					<b>Labor Hours</b>	<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>	0.00 *	0.00	0.00	0.00	<b>Part</b>	<b>Quantity</b>	<b>Unit Price</b>	<b>Price</b>	<b>Adjustment</b>	<b>Subtotal</b>	TAIL LAMP ASSEMBLY SAE - REAR BODYSIDE - LEFT HAND(6005918-00-G)	1.00	490.00	490.00	0.00	490.00	<b>Parts Subtotal 490.00</b>					<p><b>822.80</b></p> <p><b>151.20 Labor</b></p>
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4	<p><b>Concern:</b> Customer states: Door Handles &amp; Latches - Door handle has sunken in.</p> <p><b>Repair Notes:</b></p> <table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;">Correction Handle - Exterior Release - Door - Front - RH - Generation 2.1 (Retrofit)</th> <th style="text-align: right;">Labor Hours</th> <th style="text-align: right;">Price</th> <th style="text-align: right;">Adjustment</th> <th style="text-align: right;">Subtotal</th> <th></th> </tr> </thead> <tbody> <tr> <td></td> <td style="text-align: right;">0.90</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;"><b>\$189.00</b></td> </tr> </tbody> </table> <p><b>Parts Replaced or Added</b></p> <table border="0" style="width: 100%;"> <thead> <tr> <th style="text-align: left;">Part</th> <th style="text-align: right;">Quantity</th> <th style="text-align: right;">Unit Price</th> <th style="text-align: right;">Price</th> <th style="text-align: right;">Adjustment</th> <th style="text-align: right;">Subtotal</th> </tr> </thead> <tbody> <tr> <td>DOOR HANDLE ASSEMBLY - FRONT - RIGHT HAND - GEN2.1 DH - RETROFIT KIT(1135725-S0-A)</td> <td style="text-align: right;">1.00</td> <td style="text-align: right;">350.00</td> <td style="text-align: right;">350.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">350.00</td> </tr> <tr> <td>LED ASY, DOOR HANDLE 3.0 OUTER RIGHT HAND(1109174-00-A)</td> <td style="text-align: right;">1.00</td> <td style="text-align: right;">14.00</td> <td style="text-align: right;">14.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">14.00</td> </tr> <tr> <td>ASSEMBLY, DOOR HANDLE 3.0 CTLR(1069651-00-E)</td> <td style="text-align: right;">1.00</td> <td style="text-align: right;">35.00</td> <td style="text-align: right;">35.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">35.00</td> </tr> <tr> <td>JUMPER,DH3.0,FRONT(1069106-00-B)</td> <td style="text-align: right;">1.00</td> <td style="text-align: right;">14.00</td> <td style="text-align: right;">14.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">14.00</td> </tr> <tr> <td>PUSH-NUT 5/32X17/64X1/32"" (1067906-00-A)</td> <td style="text-align: right;">4.00</td> <td style="text-align: right;">0.22</td> <td style="text-align: right;">0.88</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">0.88</td> </tr> <tr> <td>GRIP - SPACER, EXT DIE CAST DOOR HANDLE(1052477-00-A)</td> <td style="text-align: right;">1.00</td> <td style="text-align: right;">2.00</td> <td style="text-align: right;">2.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">2.00</td> </tr> <tr> <td>SPACER, GRIP, EXT DIE CAST DOOR HANDLE(1052476-00-A)</td> <td style="text-align: right;">2.00</td> <td style="text-align: right;">2.00</td> <td style="text-align: right;">4.00</td> <td style="text-align: right;">0.00</td> <td style="text-align: right;">4.00</td> </tr> </tbody> </table>	Correction Handle - Exterior Release - Door - Front - RH - Generation 2.1 (Retrofit)	Labor Hours	Price	Adjustment	Subtotal			0.90	0.00	0.00	0.00	<b>\$189.00</b>	Part	Quantity	Unit Price	Price	Adjustment	Subtotal	DOOR HANDLE ASSEMBLY - FRONT - RIGHT HAND - GEN2.1 DH - RETROFIT KIT(1135725-S0-A)	1.00	350.00	350.00	0.00	350.00	LED ASY, DOOR HANDLE 3.0 OUTER RIGHT HAND(1109174-00-A)	1.00	14.00	14.00	0.00	14.00	ASSEMBLY, DOOR HANDLE 3.0 CTLR(1069651-00-E)	1.00	35.00	35.00	0.00	35.00	JUMPER,DH3.0,FRONT(1069106-00-B)	1.00	14.00	14.00	0.00	14.00	PUSH-NUT 5/32X17/64X1/32"" (1067906-00-A)	4.00	0.22	0.88	0.00	0.88	GRIP - SPACER, EXT DIE CAST DOOR HANDLE(1052477-00-A)	1.00	2.00	2.00	0.00	2.00	SPACER, GRIP, EXT DIE CAST DOOR HANDLE(1052476-00-A)	2.00	2.00	4.00	0.00	4.00	<b>454.88</b>
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PLATE - FRONT DOOR LOWER, RIGHT - PLASTIC(1037846-00-D)	1.00	10.00	10.00	0.00	10.00
CLIP, HEART FLEX W WSHR 70 LBS RETENTION(1025401-00-A)	9.00	1.00	9.00	0.00	9.00
BACK SEAL, DOOR HANDLE OUTER, RIGHT HAND(1021114- 00-E)	1.00	15.00	15.00	0.00	15.00
SCREW PF 50X12 DELTA PT(1009289-00-B)	1.00	1.00	1.00	0.00	1.00
<b>Parts Subtotal 454.88</b>					
Pay Type: Customer Pay					
<b>Total Parts Amount</b>	<b>454.88</b>				
<b>Total Labor Amount</b>	<b>0.00</b>				
<b>Labor Hours</b>	<b>0.90</b>				

Service Center hourly rate: USD 240

Notes: To assess your vehicle's Tire Wear and Condition, please see the Tire Care and Maintenance section from the digital Owner's Manual in your car.

All parts are new unless otherwise specified.

**Accepted Payment Methods: Major Credit Cards (Visa, Mastercard, AMEX, etc.), Debit Card, Cashier's Check**

You agree that: You are entitled to a price estimate for the repairs you have authorized. The repair price may be less than the estimate but shall not exceed (1) any price limited estimate or (2) any parts and labor estimate by more than 10%. Additional repairs may not be performed without your consent. This estimated price for authorized repairs will be honored if your vehicle is delivered to Tesla's facility within the time period agreed to by you and Tesla. You may waive your right to a written estimate and require that you be notified if the price exceeds an amount you have specified. Tesla is not responsible for any personal items left in your vehicle; Tesla and its employees may access and operate your vehicle including on streets, highways, or public roadways for the sole purpose of testing and/or inspection of repairs; Tesla may update your vehicle's software in the course of a repair or as part of the standard vehicle maintenance process per your owner's manual and New Vehicle Limited Warranty; Tesla and its employees may access, download and use the information stored on your vehicle's data recorder to service and diagnose issues with your vehicle, and Tesla may store and aggregate such data for its own purposes; an express mechanic's lien is hereby acknowledged on your vehicle to secure the amount of repairs, storage and other applicable fees; the vehicle owner's insurance provides exclusive coverage for the vehicle while it is in Tesla's possession; and you may be charged storage fees of \$35/day from the fourth working day after you are notified that repairs on your vehicle are complete and that the vehicle is ready for pick up.

Parts Taxable Amount (USD)	1,104.88
Labor Taxable Amount (USD)	172.80
Discount	0.00
<b>Total Taxable Amount (USD)</b>	<b>1,277.68</b>
Tax Amount	135.43
<b>Total Amount (USD)</b>	<b>1,413.11</b>

**Est. Parts total to purchase from Tesla: \$636**  
**Labor Total to Pay to Eco Auto NW: \$340.20**  
**Taxes and fee Est.: 45.00**  
**Est. Total to pay Eco Auto NW: \$385.20**

**Est. Total Cost of Repair w/out replacing tail lamp assembly: \$ 1020.00**

\*Tesla suggest replacing the tail lamp to solve for the shortage in the charge port. Without replacing the tail lamp it could cause the charge port to fault again.

Tesla disclaims all express or implied warranties with respect to any repairs or products used in repairs, except as may be set forth in your Tesla-issued New or Used Vehicle Limited Warranty, Tesla Parts, Body, and Paint Repair Limited Warranty or other extended service agreement. Tesla is not responsible for repairs not performed by, or components not installed by, Tesla. Any parts (including tires/wheels) removed or replaced by Tesla during vehicle service will become the property of Tesla. However, at the time you authorize repairs, you may request to receive (subject to any applicable core charge, which you agree to pay) or inspect replaced parts (excluding inflatable restraint system components), except body shop repair parts and parts required to be returned to the manufacturer or a third party under a warranty, trade-in or exchange agreement, which will only be presented to you for examination and not returned.

**MODIFICATIONS TO THE VEHICLE:** Tesla will service the Vehicle in accordance with Tesla's vehicle specifications and standards for service and repair, and Tesla reserves the right to refuse at any time performing vehicle service or repair in the interest of safety either during, or as a consequence of, the service or repair. You acknowledge Tesla is not responsible for any damage caused to the vehicle or any non-tesla modifications to the vehicle as a result of service performed on the vehicle. Tesla may remove any third-party equipment or modifications, including but not limited to non-Tesla software or firmware, during the course of service or diagnosis and repair. Tesla is not responsible for replacing any third-party equipment or modifications. You will remain liable for any additional costs incurred in servicing of a Tesla vehicle with any third-party modification.

**IGNITION INTERLOCK DEVICES:** If your vehicle is equipped with an ignition interlock device that requires additional handling by authorized Tesla Service Center personnel to enable the performance of repairs or services, you will be charged a flat fee of \$200 per individual service visit, applicable for the entire duration of that specific visit. This fee is assessed per visit such handling is required and covers the administrative and technical efforts necessary to safely handle the device in strict compliance with all applicable federal, state, and local laws, as well as manufacturer guidelines. Such efforts include, but are not limited to, administrative coordination with the device provider, implementation of technician safety protocols, management of vehicle warm-up cycles, and mitigation of any device-related interruptions. You must be physically present on-site with the vehicle at the time of your appointment to personally authorize and facilitate the handling process, and failure to do so may result in service delays or refusal, for which Tesla shall bear no liability. To ensure seamless handling and prevent any disruptions, please notify our service advisors in advance if your vehicle is equipped with such a device. Tesla disclaims all liability for any consequences arising from the presence, malfunction, or regulatory requirements of the ignition interlock device, including but not limited to delays, additional costs, or compliance issues not directly attributable to Tesla's actions.

I authorize the repair work, including parts, materials and labor, on my vehicle to be done pursuant to the terms and conditions as set forth in this service agreement document.

**Signature:**

**Date:**

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**FullName:**

You further agree and acknowledge that:

- Estimates are good for 30 days from invoice date.
- You have the right to inspect your vehicle on Tesla premises prior to payment.
- Tesla is not responsible for loss or damage to the vehicle or any articles left in the vehicle in case of fire, theft, hail, wind, or any other causes beyond its control;
- Tesla personnel will turn off any photo or video capturing devices, such as dashboard cameras, once they receive the vehicle in preparation for service and your vehicle's Tesla dash cam will be enabled when you pick up your Tesla from this Service visit;
- Labor charges are not based solely on actual service personnel's time but are aggregate prices for specific services or repairs, which may include flat rates based on industry manuals and vehicle condition;
- Waste storage and disposal fees are charged separately when applicable to specific services or repairs, and represent costs and profits to Tesla which are calculated based on average annualized costs across Tesla service facilities;
- Items purchased over the counter or online directly from Tesla may be returned within 30 days with a proof of purchase and must be in their original and uninstalled condition with factory labeling attached and in factory packaging (if supplied);
- Tesla-branded parts purchased directly from Tesla over-the-counter, online or purchased and installed by Tesla Service are covered under the Tesla Parts, Body, and Paint Repair Limited Warranty for a period of 12 months subject to the applicable terms, conditions and exclusions and available at <https://www.tesla.com/support/vehicle-warranty>;
- All charges for repairs, including labor, parts and materials furnished, are due and payable simultaneously with the return of your vehicle or prior to return upon the expiration of three (3) working days after notice has been sent by Tesla that the vehicle is ready;
- If applicable, you have the right to choose the licensed repair shop where the damage to your vehicle will be repaired;
- All crash parts supplied meet the standards used in manufacturing the original equipment replaced;
- If any repair, storage and other applicable fees remain unpaid for thirty (30) days after a request for payment, Tesla may pursue collection and you will be responsible for paying all reasonable attorney's fees and costs for such collection;
- If provided a loaner or rental vehicle, the vehicle must be returned within 24 hours of such notification or a daily usage rate of up to \$100 USD and applicable fees will be charged until the return of such loaner vehicle;
- The repair work may not be completed prior to the date and time noted under Date/Time Promised and Tesla may adjust the estimated completion date upon notification to you and is not responsible for any delays caused by the unavailability of parts or parts shipments; and
- Tesla (and any of its subsidiaries) may contact you via emails, calls, SMS or other messages including through the Tesla app (collectively, "messages") to obtain authorization and provide updates regarding this Service visit and your vehicle. Standard SMS message and data rates may apply. You can withdraw your consent to receive automated SMS messages at any time by replying "STOP" or providing written notification to Tesla's customer representative.